

Department of Labor			
Performance Indicators - FY2025 Materials	FY24 Actual	FY25 Revised	FY26 Target
Core Mission 1: Workforce Development			
Workforce Innovation and Opportunities Act (WIOA) Title I Adults			
Employment Rate (Q2 post-exit)	69.6%	68.0%	70.0%
Employment Rate (Q4 post-exit)	71.1%	66.0%	68.0%
Median Earnings	\$ 7,692	\$ 7,000	\$ 7,300
Credential Rate	63.4%	63.5%	64.0%
Measurable Skills Gain	74.8%	62.0%	63.0%
WIOA Title I Dislocated Workers			
Employment Rate (Q2 post-exit)	74.4%	64.0%	64.5%
Employment Rate (Q4 post-exit)	73.8%	68.3%	69.3%
Median Earnings	\$ 10,353	\$ 9,200	\$ 9,300
Credential Rate	69.1%	71.0%	72.0%
Measurable Skills Gain	80.2%	70.0%	70.5%
WIOA Title I Youth			
Employment Rate (Q2 post-exit)	61.9%	67.0%	68.0%
Employment Rate (Q4 post-exit)	67.0%	65.5%	66.0%
Median Earnings	\$ 3,640	\$ 3,300	\$ 3,400
Credential Rate	52.0%	52.7%	53.7%
Measurable Skills Gain	60.7%	68.0%	68.5%
WIOA Title III Labor Exchange			
Employment Rate (Q2 post-exit)	59.6%	53.5%	54.0%
Employment Rate (Q4 post-exit)	62.1%	59.5%	50.0%
Median Earnings	\$ 8,675	\$ 7,800	\$ 7,900
WorkFirst New Jersey			
Participants who entered employment	39.6%	36.2%	33.1%
Vocational Rehabilitation Services			
Average hourly rate of pay for those individuals who enter employment	\$18.70	\$19.20	\$19.58
Core Mission 2: Income Security			
Disability Determinations Services			
Days to process a case	94	90	90
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling (a) -see note below	94.4%	90.6%	90.6%
Unemployment Insurance			
Cases receiving first payment within 21 days	72.0%	87.0%	87.0%
Non-monetary determinations decided within 21 days (b) - see note below	71.0%	80.0%	80.0%
Benefits Appeals			
Appellate Tribunal (Lower Level Appeals)			
Decisions within 30 days	13.1%	60.0%	60.0%
Decisions within 45 days	15.2%	80.0%	80.0%
Decisions within 90 days	21.5%	95.0%	95.0%
Board of Review (Upper Level Appeals)			
Average age (in days) of active cases	171	30	30
Unemployment Insurance Call Centers			
Average wait time to speak to an agent (in minutes:seconds)	4	10	10
Initial claims filed online	85.0%	75.0%	55.0%
Continued claims filed online	81.0%	75.0%	70.0%
Percentage of initial claims filed without agent assistance	54.0%	60.0%	60.0%
Time to process initial claims handled by agents (in days)	5.00	5.00	5.00
Temporary Disability Insurance			
Cases in which eligibility was determined within 14 days of receipt	27.4%	75.0%	75.0%
Cases in which eligibility was determined within 28 days of receipt	53.8%	90.0%	90.0%

Family Leave Claims			
Claims in which eligibility was determined within 14 days of receipt	45.1%	85.0%	85.0%
Claims in which eligibility was determined within 28 days of receipt	88.6%	90.0%	90.0%
Core Mission 3: Workers' Compensation			
Workers' Compensation	FY24 Actual	FY25 Revised	FY26 Target
Emergent medical treatment disputes resolved within 30 days	100.0%	100.0%	100.0%
Non-emergent issues resolved within 60 days	81.9%	80.0%	80.0%
Core Mission 4: Labor Standards and Safety Enforcement			
Asbestos Control and Licensing	FY24 Actual	FY25 Revised	FY26 Target
Work sites inspected for asbestos abatement and contractors,' workers,' and supervisors' compliance with licensing requirements	2,300	2,300	2,300
Public Safety			
Crane inspections (c) - see note below	666	570	300
Mine inspections (c) - see note below	578	585	300
Explosive inspections (c) - see note below	827	680	450
Retail gasoline inspections	41	79	30
Fireworks inspections	21	24	50
Panic Device Hotel Inspections	200	375	150
Public Employees Occupational Safety & Health (PEOSH)			
Complaints investigated within five days as negotiated with OSHA as part of an approved State Plan	100.0%	100.0%	100.0%
On-Site Consultation & Training			
Health and safety consultation visits to public sector employers	276	204	200
Health and safety consultation visits to private sector employers	419	335	350
Boiler and Pressure Vessel Compliance			
Boilers or pressure vessels inspected	32,560	35,000	37,500
Wage and Hour Compliance			
Inspections triggered by a worker complaint that are completed within 90 days	73.3%	75.0%	75.0%
Wages Assessed	\$ 21,386,452.00	\$ 22,455,800.00	\$ 23,578,600.00
Wages Collected	\$ 11,728,665.00	\$ 15,000,000.00	\$ 15,000,000.00
Public Works Contractor Registration			
Applications processed within 30 days of receipt	94.0%	90.0%	90.0%
Notes:			
(a) FY25 target reflects SSA threshold.			
(b) The 80% level is a goal established by the United States Department of Labor each year.			
(c) Reduction in crane, mine, and explosive safety staff due to retirement severely impacted the number of FY23 and FY24 inspections.			